

Details for registration number : MORLY/E/2019/17040

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| Name Of Complainant | Kapil mehra |
| Date of Receipt | 20/10/2019 |
| Received By Ministry/Department | Railways, (Railway Board) |
| Grievance Description | |
| <p>Sir/madam,</p> <p>How can Railway discriminate on its guidelines. For eg:- Alwar JN is not provided facility of escalators after announcement 4 years ago meanwhile Gandhinagar-JP-GADJ and Durgapura-DPA have been provided with escalators . albeit Alwar is miles ahead of both of these stations in terms of passengers footfall and earning. Escalators installation at AWR is just confined to papers only for last 3-4 years when Anjali goyaliji was DRM JAIPUR and on inspection of AWR, She announced escalators installation . After her transfer, Soumya mathurji assumed charge and TP Singhji was GM who also mentioned escalator installation in booklet of NWR. After some time, TP Singhji was transferred to Northern railway and Rajesh tiwari ji assumed office. In the mean time, Soumya mathur ji also transferred or promoted and Rajesh tiwari ji also promoted as member of Railway board. There is no progress yet when Manjusha ji Jain is DRM and Anand prakash ji GM. I want to ask till when escalators will be installed at alwar jn and why is this delay</p> <p>2. 12957-58 was given halt at falna station of north western railway a few years ago but not at ALWAR JN which is far ahead from falna in terms of passengers footfall and earning . why .I have attached all data in the pdf below. Now Balaknathji MP alwar urged Railway to provide halt of 12957-58 at AWR. Now Railways pretended and said that it would affect punctuality of train. Tell me how can 2-3 minutes halt affect punctuality. when there is so much demand of halt, why halt is not provided</p> <p>3. There is no coach indicator and display BOARD on 3rd platform of Alwar JN. till when these will be installed because without these, there is difficulty in finding out coach position</p> | |
| Current Status | Under process |
| Date of Action | 25/10/2019 |
| Remarks | |
| <p>Para wise remarks are as under: 1. Presently there is no sanctioned work for provision of Escalators at Alwar Station. 2. Item pertains to Commercial Department. 3. Item pertains to S&T Department. Complaint is hereby forwarded for further necessary action accordingly. </p> | |
| Officer Concerns To | |
| Officer Name | Shri R.K. Sharma |
| Officer Designation | Sr. DEE General |
| Contact Address | |
| Email Address | drmelectricaljp@gmail.com |
| Contact Number | 01412202332 |
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