

# INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD. (A Government of India Enterprise)

### INDIAN RAILWAYS MAIL/EXPRESS TRAINS MENU FOR STANDARD BREAKFAST AND STANDARD MEALS

S. No.	Items	Menu	Quantity	l l	Rates*		
				Static	Mobile		
1.	Standard Breakfast (in casserole) Vegetarian		25.0				
(a)	Bread Butter & Cutlet	Veg. Cutlets-2 nos	100 gms.		30.00		
	OR	2 bread slices with 10 gms butter chiplet of total weight	70 gms.				
		Tomoto Ketchup sachet. Salt/Pepper	15 gms				
(b)	Idli & Vada	Idli(4 nos.)	200 gms.				
. ,	OR	Urad Vada (4 nos.)	120 gms.				
		Chutney (packaged separately)	50 gms.				
(c)	Upma & Vada	Upma	100 gms.				
` '	OR	Urad Vada (4 nos.)	120 gms.				
		Chutney (packaged separately)	50 gms.				
(d)	Pongal & Vada	Pongal	200 gms.				
` ′		Urad Vada (4 nos.)	120 gms.				
		Chutney (packaged separately)	50 gms.				
	Non/Vegetarian	Omlette of two eggs	90 gms.	30.00	35.00		
(a)	Bread , butter and omelette	2 bread slices with 10 gms. butter in chiplet of total weight	70 gms.				
		Tomoto Ketchup sachet/Salt/peeper	15 gms.				
2.	Standard Casserole meals Vegetarian	Rice Pulao or Jira Rice or plan Rice of fine quality	150 gms.	45.00	50.00		
۷.	Standard Casserole means vegetarian	Paratha (2 nos.) or Chapati (4 nos.) or Poories (5 nos.)	100 gms.		30.00		
		3. Dal or Sambhar ( Thick consistency)	150 gms.				
		Mixed Vegetable (seasonal)	100 gms.	_			
		5. Curd -100 gms. or sweet	40 gms.				
		6. Pickle in sachet		_			
		7. Packaged drinking water in sealed glass	15 gms. 250 ml.				
	Non-Vegetarian	Rice Pulao or Jira Rice or plain Rice of fine quality	150 gms.	50.00	55.00		
	Non-vegetarian	Rice Pulao of Sira Rice of plain Rice of line quality     Paratha (2 nos.) or Cahapati (4 nos.) or Poories (5 nos.)	100 gms.	50.00	55.00		
		Paratria (2 flos.) of Carrapati (4 flos.) of Poories (5 flos.)      Dal or Sambhar (Thick consistency)	150 gms.	_			
0(1)		* ***		_			
		Two eggs curry     Curd -100 qms. or sweet	200 gms.	_			
			40 gms.	_			
			15 gms.	_			
	0	3 14 1 3 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	250 ml.				
3(a)	Standard Thali Meals (only in Refreshment	<ol> <li>Plain rice of fine quality</li> <li>Parathan (2 nos.) or Chapati (4 nos.) or Puris (5 nos.)</li> </ol>	150 gms 100 gms.	35.00			
	Room)	3. Dal or Sambhar.	150 gms.				
	Meals in Thalis (Veg.)	Mix Vegetable (seasonal)	100 gms.				
		Vegetable curry (seasonal)	100 gms.				
		6. Curd – 100 gms. Or Sweet	40 gms.				
		7. Pickle in sachet -15 gms	15 gms.				
(b)	Meals in Thalis (Non-veg.)	Plain rice of fine quality	150 gms.	40.00			
		2. Paranthan (2 nos.) or Chapati (4 nos.) or Puris (5 nos.)	100 gms.				
		Dal or Sambhar (Thick Consistency)	150 gms				
		Two egg curry     Curd or	200 gms. 100 gms.				
		6. Sweet	40 gms.				
		7. Pickle in sachet	15 gms.				

		Details of Menu Disposal cups used should be of 170 ml capacity	Rates*	
1.	Standard tea (150 ml)		5.00	5.00
2.	Tea with tea bag (150 ml)	Disposal cups used should be 170 ml capacity	7.00	7.00
3.	Coffee with instant coffee powder (150 ml)	Disposal cups used should be of 170 ml capacity	7.00	7.00
4.	Tea in pot (285 ml)	(285 ml) + 2 tea bags + 2 sugar pouch +2 disposable paper cups of 170 ml capacity	10.00	10.00
5.	Coffee in pot (285 ml)	(285) + 2 coffee sachets + 2 sugar pouch + 2 disposable paper cups of 170 ml capacity	15.00	15.00
6.	Packaged Drinking Water (Chilled)			
	Rail Neer & other BIS approved shortlisted Packaged drinking water	1000 ml 500 ml	15.00 10.00	
7.	Janta Meal/ Economy Meal or Janta Khana (in quality disposable card board boxes)			
	Poories – 7 nos.	175 gms.	15.00	20.00
	Dry Patato curry	150 gms.		
	Pickle sachet	15 gms.		

<sup>\*</sup> Tariff of all items inclusive of service tax @ 8.66%

- Bilingual menu sticker is pasted in each coach wherein passenger may ascertain the menu and tariff for food served in trains.
- In addition to the above standard food and beverage items, different a-la-cart items with regional variation are also served for which price and menu are fixed by zonal railways.
- Passenger may insist on the service providers for issue of cash memos.
- Passengers may lodge their complaints/suggestions to catering services monitoring cell (CSMC) function at zonal railways level and in Railway Board at a national toll free number 1800-111-321.

# Menu for Duronto/Rajdhani/Shatabdi Express Trains Menu For Morning Tea/Coffee

### 3AC/2AC/CC Eclairs 2 nos **Biscuits** 2 nos. 3. Tea/Coffee (7.00gm#) Sugar 2 nos. (1.50gm) Coffee 1 nos. (2.00gm#) Tea Bag 2 nos. Creamer 2 nos. (2.50gm#) Napkin 1 no

Service in tray with disposable tray mat and cup & thermos of good quality. # Weight per sachet

### EC/AC-I

- Eclairs 2 nos. **Biscuits** 2 nos
- Tea/Coffee (7.00am#) Sugar 2 nos. (1.50gm) Coffee 1 nos. (2.00gm#) Tea Bag 2 nos. Creamer 2 nos. (2.50gm#)
- Napkin

Refreshing tissue / wet towel

Service in better quality tray with disposable tray mat, bone china crockery, glass tumbler and stainless steel cutlery. # Weight per sachet

# **Menu for Breakfast**

### 3AC/2AC/CC

- Bread slices (large) 2 nos. (50gms) Croissant
- Jam or Marmalade (blister pack) 1 nos. (15gm.) 3. Butter Chiplet 1 nos (8.1gm)
- Tomato Sauce 1 nos. (12gm) sachet

### Vegetarian:-

- Vegetable cutlet/ 2 nos. Paneer cutlet (100 gms.) Finger Chips and green peas or Boiled vegetable (25ams.)
- 5. 2 Upma-Vada/Idli-Vada with coconut Chatni
  - & Sambar (125ams.)

### Non Vegetarian: -

5.3 2 Boiled eggs/ Cheese Omlette/ Omlette of 2 eggs (100gms.) Finger Chips and green

peas or Boiled vegetable (25gms.) ΩR

Any other regional cuisine as per popular demand as decided by Railway

- Variety of Fruit drink in tetra pack/ aerated drinks (200ml.)
  - Tea/Coffee (7.00gm#) Sugar 2 nos. Coffee 1 nos. (1.50am)(2.00gm#) Tea Bag 2 nos. 2 nos. (2.50gm#) Creamer
- Salt & Pepper sachets

Service in tray with disposable tray mat and cup & thermos of good quality and stainless steel cutlery wrapped in paper napkin.

# Weight per sachet

### EC/AC-I

- (25gms.) Cornflakes/wheat flakes in sealed pack milk and sugar Bread slices (large) 2 nos. (50ams) Croissant
- Jam or Marmalade
- (blister pack) 1 nos. (15am.)Butter Chiplet 1 nos (8.1gm)
- Tomato Sauce sachet 1 nos. (12gm)
- Vegetarian: -Vegetable cutlet/
- Paneer cutlet 2 nos. (100gms.) Finger Chips and green peas or Boiled vegetable (25gms.)
- 6.2 Upma-Vada/IdIIi-Vada with coconut Chatni & Sambar (125gms.)
- 6.3 Non Vegetarian: -2 Boiled eggs / Cheese (100gms.) Omlette/Omlette of 2 eggs

Finger Chips and green (25gms.) peas or Boiled vegetable

Any other regional cuisine as per popular demand as decided by Railway.

- Fruit Juice/Aerated
- drinks in glasses 1 nos. (200ml.)
- Assorted fresh fruits -Banana/ Apple/ Orange/
  - Mango/Chhikoo /Grapes/ Pear. (100gm.)
- Tea/Coffee
  - Sugar 2 nos. (7.00qm#)Coffee 1 nos (1.50gm) (2.00gm#) Tea Bag 2 nos. Creamer 2 nos. (2.50gm#)
- Salt & Pepper sachets

Service in tray with disposable tray mat and cup & thermos of good quality and stainless steel cutlery wrapped in paper napkin.

2 nos.

2 nos.

200ml.

# Weight per sachet

### **Menu for Welcome Drink**

### 3AC/2AC/CC

- Eclairs 2 nos. **Biscuits** 2 nos Cold drink or Fruit drink in Tetra pack 200ml.
- Nankin 1 no. Service in tray with disposable tray mat

### EC/AC-I

- Eclairs Biscuits
- Cold drink or Fruit drink in Tetra pack
- Nankin
- Refreshing tissue / wet towel

Service in better quality tray with disposable tray mat, glass tumbler.

### Menu for Lunch/Dinner

### 3AC/2AC/CC Soup Course

- 1. Soup Cream of Tomato/ Vegetable/
- (150 ml.) Rasam Soup Stick - 2 (Packed) (20 gms.) **Butter Chiplet** (8.1gm)

### **Main Course**

- Basmati Rice Pulao dish (100 gms.) Dal dish (150 gms.)
- 3. Vegetarian:-(150 ams.) Paneer dish (70 gms. Paneer)

### Non Vegetarian:-

- Chicken dish (150 gms.) 5. Curd in Kullarh (100 gms.)
- Parantha or 2 nos. (100 ams.) Roomali roti
- Salad (40 gms.) Pickle oil based (blister pack) 8. (15 gms.)

Any other regional cuisine as per popular demand as decided by Railway.

### **Dessert Course**

- 1. Ice Cream / (100 ml.) Gulab jamun/Rasgulla 2 nos. Salt & Pepper sachets (1 each)
- Napkin Tissues paper and Tooth pick

Service in tray with disposable tray mat and cup & thermos of good quality and stainless steel cutlery wrapped in paper napkin.

### EC/AC-I Soup Course

- Soup Tomato/Vegetable/ Sweet & Sour/ Sweet Corn/ Green Peas/Rasam (150 mL)
- Soup Stick 2 (Packed) (40 gms.) and bun (20 gms.)
- Butter Chiplet (8.1gm)

### **Main Course**

- Basmati Rice Pulao dish (100 gms.) Dal dish (150 gms.)
- 3. Vegetarian:-(150 ams.) Paneer dish (70 gms. Paneer)

### Non Vegetarian:-

- Chicken dish (150 ams.) Curd in Kullarh (100 ams.)
- Parantha or 2 nos. (100 gms.) Roomali roti Salad
- (40 gms.) Pickle oil based (blister pack) (15 gms.)

Any other regional cuisine as per popular demand as decided by Railway.

### **Dessert Course**

- 1. Ice Cream / (100 ml.) Gulab iamun/Rasgulla 2 nos
- Assorted fresh fruits -Banana/ Apple/ Orange/ Mango/Chhikoo/Grapes/ Pear
- Salt & Pepper sachets (1 each)
- Scented Supari/Mouth refreshner
- Napkin Tissues paper and Tooth pick
- Refreshing tissue / wet towel Tea/Coffee on demand

Service in better quality tray with disposable tray mat, bone china crockery, glass tumbler and stainless steel cutlery wrapped in cloth napkin.

# **Menu for Evening Tea**

200ml

### 3AC/2AC/CC

- 1. Eclairs 2 nos
- Variety of Fruit drink in Tetra Pack/Cold drink in glasses
- Samosa/Paneer pakora/ Cheese Patties/Vegetable
- Patties pre-packed in butter paper bag (50 am.) Cheese/vegetable 2 nos. (60 gms.)
- sandwich triangle Good quality sweet in company
- Pack/Cream wafers or (30 gms.) Tomato Sauce sachet 1 nos. (12gm)
- Tea/Coffee
  - Sugar 2 nos. (7.00gm#)Coffee 1 nos. (1.50gm)Tea Bag (2.00gm#) 2 nos Creamer 2 nos (2.50gm#) Napkin tissue paper 1 nos.
- Service in tray with disposable tray mat and cup & thermos of good quality and stainless
- steel cutlery. # Weight per sachet

## EC/AC-I

(20 gm.) Chocolate bar 2 nos.

(200ml.)

- Fresh juice/Coke or Pepsi in can
- 3 Roasted Dry fruit Cashewnut/Almonds/Pista (20 gm.)
- Samosa /Paneer pakora / Cheese Patties/Vegetable Patties pre-packed in butter paper bag(50 gm.)
- Cheese /vegetable sandwich triangle 2 nos. (60 ams.)
- Good quality sweet in company (30 gms.) Pack/Cream wafers or
- Tomato Sauce sachet 1 nos. (12gm)

### Tea/Coffee

- 2 nos. (7.00gm#) Sugar Coffee 1 nos. (1.50gm) Tea Bag 2 nos. (2.00gm#) Creamer 2 nos. (2.50gm#)
- Soft Napkin
- 10. Refreshing tissue/wet towel
- Service in better quality tray with disposable tray mat, bone china crockery, glass tumbler and stainless steel cutlery.
- # Weight per sachet

# Services and menu of SL Class Duronto Express train

# Morning/ Evening tea

150 ml (to be served in 170 ml capacity cup)

### **Breakfast**

**Vegetarian:** Cutlet 2 Nos (80 gms.) **or Non-Vegetarian:** Omlette 2 eggs(100gms), Butter chiplet 1 Nos. (8 gms). Tommato Ketcup sachet 1 Nos. (15gms.), Salt Sachet 1 Nos. (1 gm.), Pepper Sachet 1 Nos. (0.5 gm) and Bread Slice wrapped in Butter paper/cover 2 Nos(60 gms)

### **Lunch/Dinner**

**Vegetarian:** Dal (150 gms), Plain boiled Rice (100 gms), Sabzi (100 gms), Parantha 2 Nos. (100 gms), Curd, Salt Sachet 1 Nos (1 gm.), Pepper Sachet 1 Nos. (0.5 gm), pickle Sachet 1 Nos. (15 gms) and paper Napkin 1 Nos.

Non-Vegetarian: Dal (150 gms), Plain Boiled Rice (100 gms), Egg Curry with 1 egg (100 gms), Parantha (100 gms), Curd, Salt Sachet 1 Nos (1 gm.), Pepper Sachet 1 Nos. (0.5 gm), pickle Sachet 1 Nos. (15 gms) and Paper Napkin 1 Nos.

# Complaints/Suggestions:

- Passengers may lodge their complaints/suggestions to catering services monitoring cell (CSMC) function at zonal railways level and in Railway Board at a national toll free number 1800-111-321.
- Complaints can also be lodged online by logging on the website of the Indian Railways Catering & Tourism Corporation at <a href="https://www.irctc.com">www.irctc.com</a>
- Complaints can also be registered in complaint books available with the party car manager,
   the train superintendent and the guard.